



UNIVERSITY
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MĀNOA

Office of Research Compliance
Animal and Veterinary Services Program

July 6, 2012

To: All UH Principal Investigators, Laboratory and Research Staff
From: Diana Talerico, Operations Manager
Animal and Veterinary Services
Re: Animal Order Holiday Blackouts and Weather-Induced Embargoes

Please be advised that AVS will not be scheduling orders to ship on weeks with State or Federal holidays. We have experienced issues with animal deliveries that ship late in the week, especially during holiday weeks, and have found these shipments have a greater chance of being delayed or misdirected. UH Animal and Veterinary Services and Hawaii State Quarantine are not always fully staffed on weeks with holidays, compounding this problem.

In addition, vendors and their couriers continue to institute strict air embargo policies based on prevailing weather conditions at the point of shipping. These air embargoes tend to occur during the winter and summer months and have been delaying orders that ship to Hawaii – sometimes up to several weeks on end. Please take these potential delays into consideration when planning critical research during this time.

If you have any questions regarding this, please contact AVS at (808) 692-1401 or (808) 956-8179. Thank you.

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